

What is Blackboard?

- This program allows instructors to set up a web page, post messages and assignments, display streaming media and teach online classes all through an easy to use web interface.
- The instructors can create and modify all of these features through a browser window, rather than having to edit the html code itself.
- Blackboard training information and classes are available through <http://tls.calpoly.edu>.

How can students obtain access to Blackboard?

- Students can get access to Blackboard as soon as they enroll in their first class at Cal Poly.
- The user can access Blackboard from <http://my.calpoly.edu> using their Cal Poly username and Cal Poly password.

How can faculty and staff obtain access to Blackboard?

- Blackboard accounts are created automatically for all faculty and staff as soon as they are hired at Cal Poly.
- The user can access Blackboard from <http://my.calpoly.edu> using their Cal Poly username and Cal Poly password.
- The user must also be the "Instructor of Record" to access their courses in Blackboard.

Where do I go for support with Blackboard?

- First-tier support for Blackboard is available at the Service Desk by calling 756-7000.
- If further help is required, a Remedy request will be submitted to the appropriate support group.

What else should I know about Blackboard?

- Any email notifications sent through Blackboard will be directed to the email address that the user has specified in the My Course Info channel of the My Cal Poly Portal (<http://my.calpoly.edu>).

Blackboard FAQ and Contacts

- <http://blackboardsupport.calpoly.edu>